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why does software fail?

kemper arena, kansas city, 2007



kemper arena, 1979



what happened?



For a common structure... ponding formulas have been derived and adopted in all structural codes... But when the ponding formulas were extended to a 4-degree system... including the long span portals... roof was unstable

Levy & Salvadori, Why Buildings Fall Down

failure = flawed success story



Therac 25



AECL fault tree analysis (1983) did not include software P(computer selects wrong energy) = 10⁻¹¹ Leveson & Turner (1993)

race conditions, lack of interlocks, etc

real reasons for failure?

large attack surface bug anywhere can undermine entire system

> low quality throughout no defensive design complex & brittle codebase

no reason for success no articulation of critical properties no argument for why they hold

a case-based approach

a paper about dependability cases



A Direct Path to Dependable Software, CACM, March 2009 wordle thanks to Jonathan Feinberg, IBM Research, Cambridge

elements of approach



what I'll show you today

a diagram notation from KAOS: property tree from Problem Frames: machines & domains

a specification idiom properties, machines, domains as objects meta-structure becomes simple part of model behaviour described statically

structure of a dependability case



elements requirement machines <u>domains</u>

dependency requirements on specs & domain properties

trusted base first find properties then components

informal examples

example 1: alarm clock

Source: Dibrary		\$	
Song	Artist	Time	
Grieg: Halling (Norv	vegian Balazs Szokolay	0:49	ń
Grieg: Melodie, Op. 38/3 Balazs Szokolay		1:43	۲
Grieg: Halling (Norv	vegian Balazs Szokolay	1:16	
Grieg: Canon, Op.	38/8 Balazs Szokolay	4:33	
Grieg: Smatrold (Pt	uck), C Balazs Szokolay	1:46	
Grieg: Walzer, Op.	38/7 Balazs Szokolay	1:03	
Grieg: Matrosernes	Opsa Balazs Szokolay	1:08	
Grieg: Halling (Norv	vegian Balazs Szokolay	2:47	L
Grieg: Volksweise	Folk & Balazs Szokolay	1:34	Å
Griea: Eleaie. Op. 3	18/6 Balazs Szokolav	2:11	Ŧ
► Q	ke	465 son	g
Shuffle		Default Ala	

... It's only job is to wake you up in the morning, and I believe you'll find that it does it's job perfectly.

Most other alarm clock applications choose to play the alarms/music via iTunes (via AppleScript). I deliberately decided against this... Consider...

- The alarm is set to play a specific song, but the **SONG WAS** deleted.
- The alarm is set to play a specific playlist, but you renamed the playlist, or deleted it.
- The alarm is set to play a radio station, but the internet is down.
- iTunes was recently upgraded, and requires you to reagree to the license next time you launch it. The alarm application launches it for the alarm...
- You had iTunes set to play to your airTunes speakers, but you left your airport card turned off.
- You had the iTunes preference panel open. (Which prevents AppleScript from working)
- You had a "Get Info" panel open. (Which also prevents AppleScript from working)

From Alarm Clock, http://www.robbiehanson.com/alarmclock/faq.html

example: alarm clock



© Daniel Jackson 2010 Alarm Clock, http://www.robbiehanson.com/alarmclock/faq.html

example: emergency stop



hand pendant with stop button

emergency stop design



emergency stop (re)design



example: voting



an example, formally

file transfer



standard design

end-to-end design

From: Jerome H. Saltzer, David P. Reed and David D. Clark. End-To-End Arguments In System Design (1984).

aim

make this precise syntax & semantics for diagrams textual form to elaborate in full

support analysis generate pictures like this! overlay behaviour on system diagram

framework (1/6)

module framework

```
abstract sig Property {}
sig OK in Property {}
```

```
abstract sig Domain extends Property {}
abstract sig Machine extends Property {}
abstract sig Requirement extends Property {
    trustedBase: set Domain + Machine
    1
```



ftp basics (2/6)

module ftp_shared **open** framework

```
abstract sig Packet {}
sig Block, Hash extends Packet {}
sig File {blocks: set Block, hash: Hash}
```

```
fact Hashing {
    all f, f': File | f.hash = f'.hash iff f.blocks = f'.blocks
    }
```

```
sig Network extends Domain {inpackets, outpackets: set Packet} {
    all h: Hash & outpackets | h in inpackets or no f: File | f.hash = h
    this in OK iff inpackets = outpackets
    }
```

```
sig FileSystem extends Machine {file: File, client: Client} {
    this in OK iff (client.hash = file.hash and client.blocks = file.blocks)
    }
```

abstract sig Client extends Machine {hash: Hash, blocks: **set** Block, network: Network} **abstract sig** Sender, Receiver **extends** Client {} ^{© Emiel Jackson 2010}

architectural structure (3/6)

```
sig FTP_Requirement extends Requirement {
    from, to: FileSystem, sender: Sender, receiver: Receiver, network: Network
    }{
    from != to and no from.file & to.file
    sender = from.client and receiver = to.client
    network = sender.network and network = receiver.network
    }
```

version 1: reliable transport (4/6)

```
module ftp_reliable_transport
open ftp_shared
```

```
sig Sender_RT extends Sender {} {
    this in OK iff network.inpackets = blocks
    }
```

```
sig Receiver_RT extends Receiver {} {
    this in OK iff network.outpackets = blocks
    }
```

```
sig FileTransferReq extends FTP_Requirement {} {
    this in OK iff from.file.blocks = to.file.blocks
    }
```

```
fact {
```

```
FileTransferReq.trustedBase = Sender + Receiver + FileSystem + Network
}
```

analysis (5/6)

```
module ftp_analysis
open ftp_reliable_transport
```

```
check TrustedBaseSuffices {
    FileTransferReq.trustedBase in OK implies FileTransferReq in OK
    For 3 but exactly 1 Requirement, 2 FileSystem, 2 Client, 1 Network
```

```
run AllWorking {
    Property in OK
    }
```

```
run WorkingDespiteFailure {
   FileTransferReq in OK
   some Property - OK
   }
```

```
run WorkingDespiteBadNetwork {
    FileTransferReq + Client + FileSystem in OK
    Network not in OK
    }
```

example: all working



example: working despite failure



version 2: end to end (6/6)

```
module ftp_end_to_end
open ftp_shared
sig Sender_E2E extends Sender {} {
    this in OK iff network.inpackets = blocks + hash
sig Receiver_E2E extends Receiver {receivedHash: Hash} {
    this in OK iff network.outpackets = blocks + receivedHash
sig FileTransferReq extends FTP_Requirement {} {
    this in OK iff (from.file.blocks = to.file.blocks or to.client.receivedHash != to.client.hash)
fact {
     FileTransferReq.trustedBase = Sender + Receiver + FileSystem
```

example: all working



example: working despite bad net



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conclusions

summary

design for dependability small trusted bases for most critical properties formal method support to clarify properties to compose elements of case to check code against specs

any spec language would do but some features of Alloy help: subtypes, visualization, solving

research avenues

analysis compute trusted base with unsat core design catalog of dependable designs design transformation rules case studies Cambridge, MA voting system proton therapy

related work

goal-based approaches goal-based decomposition [KAOS] goal-based argument structure [GSN]

module dependency diagrams uses relation [Parnas] design structure matrix [Lattix]

problem frames frame concerns [M. Jackson] requirements progression [Seater] architectural frames [Rapanotti et al]

There probably isn't a best way to build the system, or even any major part of it; much more important is to avoid choosing a terrible way, and to have a <u>clear division of</u> <u>responsibilities among the parts</u>.

> Butler Lampson Hints for computer system design (1983)